

## Advice to residents in vulnerable properties

### 1. Introduction

The EDCC appreciates the cooperation of all those who responded to their questionnaire. The following sections incorporate respondents' views and helpful feedback from SBC staff.

### 2. Flooding as a result of prolonged & heavy rain

***It is very important to restate that there are no measures that can be taken to prevent the ingress of water due to prolonged & heavy rain that leads to the water table rising above door/floor level.***

In these circumstances all that can be done to protect valuable household effects is to move them to as high a level as you can.

### 3. Flooding as a result of short lived rainfall(flash flooding)

In the event of this type of flooding there may be little if any warning given. The appropriate protection measures are to seal as best as can be done all points of water ingress, typically external doors and air inlets to the foundations.

Sandbags (from the store that has been relocated in the orchard at the north end of Station Road) are only a "First Aid" solution that at best provides limited protection against flash flooding risks of short duration. It is recommended that vulnerable households pursue the installation of more effective barriers by local tradesmen OR by purchasing the very effective (but expensive) commercial door & air vent seals.

***N.B. There is no point in retaining sandbags at each property because they become heavier & so harder to handle when wet and their fabric deteriorate rapidly when exposed to the elements***

### 4. Flood alerts

In collaboration with Scottish Environmental Protection Agency (SEPA) the Scottish Borders Council (SBC) operates a flood alert for those in vulnerable properties. Those listed in Appendix 1 are strongly recommended to subscribe to this service. Contact details are given in Appendix 3. In the absence of a direct alert a forecast of possible trouble can be obtained by ringing:-

0845-988-1188-0624322

# Eddleston Village Flood Protection Coordination

## Appendix 1 – Vulnerable properties

All those in Station Road

## Appendix 2. Volunteer helpers

<i>Volunteer's name</i>
Alastair MacCrae
Andrew Young
Colin MacDonald
Michael Forsyth
Steve Wright
Stuart Turner
Gerald Dott

Full contact details of volunteer helpers have been circulated to each property. Please contact Ted Radford at Glenarklet, 21 Station Road if you have not received this or if you need another copy

## Appendix 3. Useful 'phone numbers

Organisation	Services offered	Telephone number
SBC	Flood warning system	01835-825056
SEPA	Flood prediction, Advice on protection measures,	0845-9881188
ABI	Advice on post-flooding action, Insurance co's helpline numbers	020-760-3333
SBC	Tweeddale Area Roads office	01721-726307
SBC	Bordercare(Out of hours service)	01896-752111

Ted  
Radford (on

behalf of EDCC) 13 Oct. 07